

## Green Spaces Let our tree workers perform this work for you.

Nashville Electric Service (NES) contractors clear vegetation away from our facilities for safety and reliability. The pruning techniques used are endorsed by the International Society of Arboriculture (ISA) and the American National Standards Institute (ANSI A300). These techniques promote the plant's natural defenses and allow it to compartmentalize or "seal" the wounds. Proper pruning can look unsightly and you may consider hiring a private arborist

instead. The Occupational Safety and Health Administration requires that persons working near overhead power lines be qualified and trained properly. Hiring ungualified tree workers puts you and them at risk. You, as the employer, would be responsible for damage to NES facilities and liable for injuries, judgements or fatalities. Please let NES use our highly qualified line clearance specialists to prune or remove vegetation around electric facilities on your property. If you have questions, please call our vegetation hotline at 615-695-7400.



# With NES Text, Outage Reporting is Simple

NES Text allows you to quickly report power outages via text from your mobile device. It's a faster, more convenient way to get the lights back on.

#### How do I sign up?

Log into My Account at nespower.com or text "*REG*" to 637797 (NESPWR).

#### What if the power goes out?

Text "*OUT*" to 637797 (NESPWR) from your mobile device. NES will send you a text when power is restored.

> For Customer Relations policies, rules and regulations, and a breakdown of fees and charges, please visit nespower.com and click on "Policies" under Our Company at the bottom of the page or visit our office.



nespower.com

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## Separating Fact & Fiction Energy Myth Busters



Closing air vents in the rooms you don't use saves energy.



Shutting a vent merely keeps air from entering the room. It can also make your unit run harder in order to maintain the temperature.



- h Cranking up the thermostat will warm your home quicker.
- Fact The thermostat directs your heating unit to run until a specific temperature is reached. If the thermostat is set higher than desired, it will heat up to that temperature and use more energy than you need.



Fireplaces are a good alternative heat source.



Fireplaces produce heat, but most of that heat is pulled out of the house and up the chimney.



When my appliance is turned off, it's not using energy.



Many devices use power even when they are turned off. Unplug appliances and electronics, or use a power strip and switch it off when not in use.



# Know the Truth. Follow the Tips.

Now that we've separated energy-saving fact from fiction, here are some more helpful tips to conserve power and control your bills.

### The Garage Door



During the colder months, don't forget to keep the garage door closed as much as possible. This will help buffer any colder outdoor air from trickling into the home.

### Warm Clothing

Instead of turning up your heat, bundle up with warm accessories. A cozy sweater and some warm socks are the easiest ways to save on your heating bill. This is also a great time to keep throw blankets on your couch.

#### Windows & Doors



Stop throwing money out the window by sealing up any leaks and preventing drafts. Easy DIY projects like caulking windows and weather-stripping doors will prevent heat from escaping or cold from entering your home lowering your heating bills.

### **Exhaust Fans**



Exhaust fans in your kitchen and bathroom pull out the hot air that rises to the ceiling. In the winter, try to use exhaust fans sparingly so they aren't pulling extra heat out of your home.