



# Green Spaces

Trees and power lines do not go together!

When tree limbs grow near overhead electrical wires, they can contact the wires and become energized. A live tree conducts electricity because of its sap and water content. Water is an excellent conductor of electricity. That electrical power is strong enough to injure or kill humans.

1. Look for power lines before pruning trees and large shrubs. If lines are near, do not attempt any tree work.
2. Never climb a tree where limbs can come into contact with overhead electrical wires.
3. Never extend long-handled saws or pruners into a tree without checking for power lines.
4. Do not move ladders or long-handled pruning tools around the yard without first looking up.

NES prunes trees that could interfere with power lines or equipment. Our trimmers have the necessary training, qualifications and equipment to work near the lines. Pruning trees maintains clear access to our electrical equipment and wires, and this clearance helps to keep our workers and the public safe.

Call the NES Tree Trimming Hotline at **615-695-7400** for information or assistance.



## With NES Text, Outage Reporting is Simple

NES Text allows you to quickly report power outages via text from your mobile device.

It's a faster, more convenient way to get the lights back on.

### How do I sign up?

Log into My Account at [nespower.com](https://nespower.com) or text **"REG"** to **637797** (NESPWR).

### What if the power goes out?

Text **"OUT"** to **637797** (NESPWR) from your mobile device. NES will send you a text when power is restored.



For Customer Relations policies, rules and regulations, and a breakdown of fees and charges, please visit [nespower.com](https://nespower.com) and click on Policies at the bottom of the page, or visit our office.



[nespower.com](https://nespower.com)

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## Winter Weather Tips



# Know the Truth. Follow the Tips.

Here are some more helpful tips to conserve power and control your bills.



## The Garage Door

During the colder months, don't forget to keep the garage door closed as much as possible. This will help buffer any colder outdoor air from trickling into the home.



## Reverse Your Ceiling Fans

Instead of turning up your heat, reverse the direction of your ceiling fan to push warm air down.



## Windows & Doors

Stop throwing money out the window! Seal leaks to prevent drafts. Easy DIY projects like caulking windows and weatherstripping doors will prevent heat from escaping or cold from entering your home—lowering your heating bills.



## Exhaust Fans

Exhaust fans in your kitchen and bathroom pull out the hot air that rises to the ceiling. In the winter, try to use exhaust fans sparingly so they aren't pulling extra heat out of your home.



## Adjust Your Temp

A programmable thermostat can make it easy to keep your house at the recommended temp of 68°. Your heating costs account for about 50% of your total bill.

## Close The Door On The Cold

Use caulk or weatherstripping on doors and windows to seal up any leaks and prevent drafts, keeping the hot air in and the cold air out.



## Replace Your Filters

Changing your filters regularly will increase the efficiency and life of your furnace while helping to clean up your energy bills.



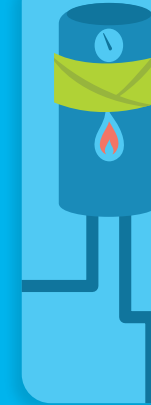
## Let The Sunshine In

Take advantage of the sun's natural warmth by opening shades and curtains on the sunny side of your house. Just remember to close them at night to prevent heat loss.



## Keep Your Older Hot Water Tank Toasty

If you have an older tank, especially if it's located in an unheated area, wrapping it with an insulation blanket is a cheap and easy way to reduce water heating costs.



## Save A Bundle By Bundling Up

With warmer clothing, you won't need to crank up the heat. Bundle up with a cozy sweater, some warm socks, or a fuzzy throw blanket.

