



**Electric Power Board Meeting
Wednesday, 9/24/2025
8:30 – 10:00 AM CT
Board Chair Anne Davis**

- 1. Call to Order**
- 2. Public Comment Period – David Frankenberg**
- 3. Committee Reports**
 - a. Audit and Ethics Committee**
- 4. Consent Agenda**
 - a. Recommendation for approval of minutes from the regular meeting held August 27, 2025**
- 5. Discussion Items**
 - a. Recommendation for approval of a Resolution regarding Customer Service Week, October 6-10, 2025 – Laura Smith**
 - b. Recommendation for approval of a Resolution regarding Public Power Week, October 5-11, 2025 – Laura Smith**
 - c. Recommendation for approval of Utility Bill Assistance Funds – Barry Daniel**
 - d. Recommendation for approval of a contract to provide Medical and Vision Administrative Services to Blue Cross/Blue Shield of Tennessee and Dental Administrative Services to Delta Dental of Tennessee and to modify the Medical Plan – Jeff Eck**
 - e. Recommendation for approval of Purchases – David Frankenberg**
- 6. Financial Report – David Frankenberg**
- 7. Quarterly C2M Update – Aleisha Johnson**
- 8. Quarterly Corporate Communications Activity Report – Kat Pohlman**
- 9. Quarterly Sustainability Update – Kat Pohlman**

- 10. Customer Service Survey Summary of Results – Brent Baker and Tom Logue,
Message Factors Representative**
 - a. 2025 NES Customer Satisfaction Report**
- 11. President’s Report – Teresa Broyles-Aplin**
- 12. Miscellaneous**
- 13. Recess to Civil Service Board Meeting**
- 14. Consent Agenda**
 - a. Recommendation for approval of minutes from the meeting held August 27,
2025**
- 15. Discussion Items**
 - a. Recommendation for approval of revisions to the NES Policy Manual for a
change in the Break Period Policy – Emily Williams**
 - b. Recommendation for approval of revisions to the Civil Service Rules from
the results of Collaborative Conferencing – Jeff Eck**
- 16. HR-Corporate Services Workforce Update – Dr. Trish Holliday**
- 17. Miscellaneous**
- 18. Adjournment of Civil Service Board Meeting**
- 19. Reconvene and ratify actions taken by Civil Service Board**
- 20. Adjournment of Electric Power Board Meeting**