



Green Spaces

**Emerald Ash Borer (EAB)
and Nashville**

Spring is the best time to visually inspect your Ash trees for signs that Emerald Ash Borers (EAB), the invasive wood pests are present. Signs include tip-dieback from the top of the tree crown, overall thinning, and the telltale “D” shaped exit hole in the bark. The adult EAB emerges from the layer just under the bark between May and June to reproduce, laying up to 200 eggs. These eggs are laid in crevices along the bark structure, often reinfesting the same ash tree multiple times, as well as others in the vicinity. Once infested, tree mortality is typically between 2-5 years. EAB larvae damages the tree’s tissue, drying out the wood and making it brittle. This can cause the tree to snap, creating hazardous conditions to nearby people and structures. Unless you are actively treating your ash tree, your tree will die. If you think you have an ash tree within or alongside NES utility Right-of-Way (ROW), please call Vegetation Management at 615-695-7400. Report ash trees outside NES utility right-of-way to hubNashville at 615-862-5000 or <https://hub.nashville.gov/>.



With NES Text, Outage Reporting is Simple

NES Text allows you to quickly report power outages via text from your mobile device. It’s a faster, more convenient way to get the lights back on.

How do I sign up?

Log into My Account at nespower.com or text “REG” to **637797** (NESPWR).

What if the power goes out?

Text “OUT” to **637797** (NESPWR) from your mobile device. NES will send you a text when power is restored.



For Customer Relations policies, rules and regulations, and a breakdown of fees and charges, please visit nespower.com and click on “Policies” under Our Company at the bottom of the page or visit our office.



nespower.com

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NESconnect

A Quarterly Newsletter from
Nashville Electric Service





Tennessee 811

Always call 811 before you dig!
It's free, easy, and it's the law.

Ready for spring home and landscape improvements? If you're planning to build a fence or deck, or planting shrubs or a tree this spring, WAIT! Start your job with a call to Tennessee 811. Digging without knowing the location of underground utility lines puts your safety at risk and could disrupt service to your entire neighborhood. One easy phone call to 811 gets your underground utility lines marked for free and protects your property and family.

Earth Day

Earth Day is celebrated on April 22 each year as a day of taking action to protect our environment. You can get involved with a few simple clicks or a phone call.



Music City Solar

With Music City Solar, you can enjoy the benefits of clean energy even if you don't own your home or if your rooftop is shaded. When you subscribe to one (or more) solar panels, you receive credit for the power generated by the panels on your electric bill each month. Log into your account and click on Subscribe under Music City Solar. Visit gosolarmusiccity.com to learn more.

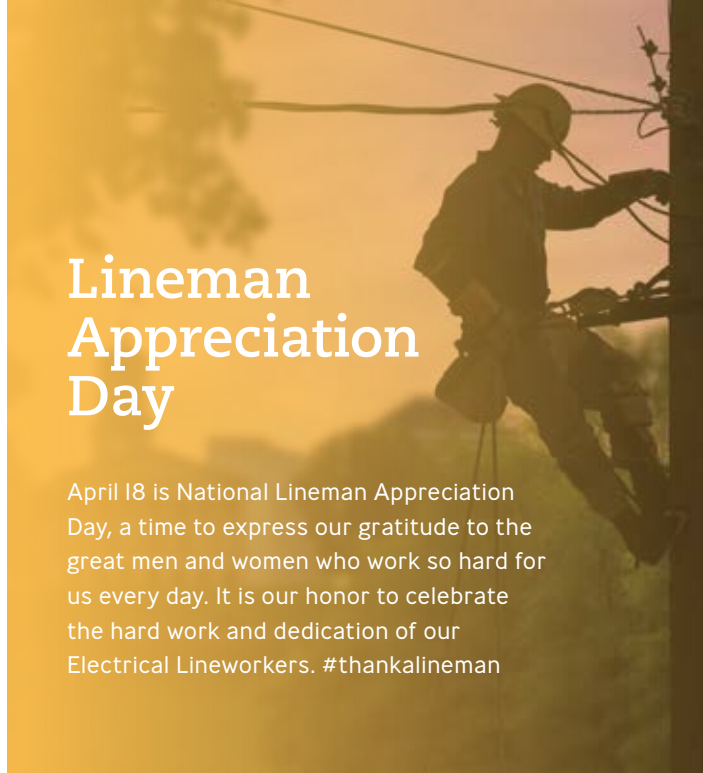
Green Switch

Small changes can add up too. Our Green Switch program allows all customers to purchase renewable energy for as little as \$2 a month. Each \$2 ensures that 200 kilowatt hours of clean, renewable energy is added to TVA's electricity mix. Contact Customer Relations to join, or go to the Renewable Energy page on nespower.com to learn more.



Lineman Appreciation Day

April 18 is National Lineman Appreciation Day, a time to express our gratitude to the great men and women who work so hard for us every day. It is our honor to celebrate the hard work and dedication of our Electrical Lineworkers. #thankalineman



Green Connect

If you're considering a solar installation at your home, Green Connect provides you with access to educational materials and a network of TVA-approved contractors to choose from to install your system. Go to the Renewable Energy page on nespower.com.

