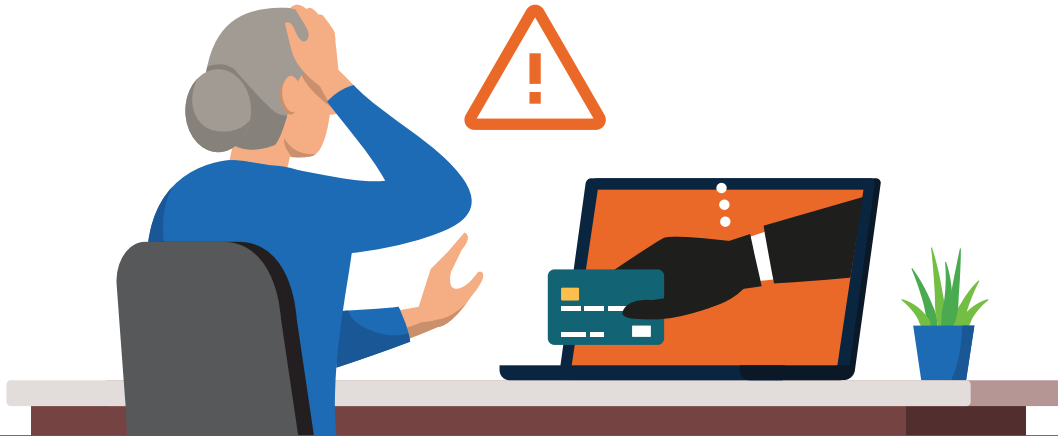


How to Spot a Scam



ALERT! Scammers are after your money.

Phone scammers can sound really convincing. Posing as NES employees, they will pressure you to act fast. Slow down! Scammers will make up fees or past due balances that sound legitimate, but they're not. Check your bill or call NES at 615-736-6900. Never use the call-back number they provide to verify account information.



Know the signs:

Immediate Payment Requests

If someone requests immediate payment by prepaid debit card or crypto currency— it is a scam.



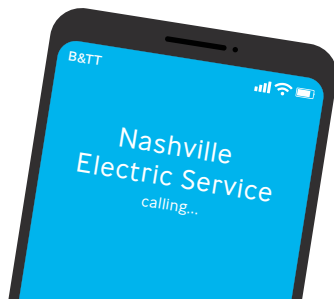
Emails That Appear To Be From Your Utility

The sender may even display "Nashville Electric Service."



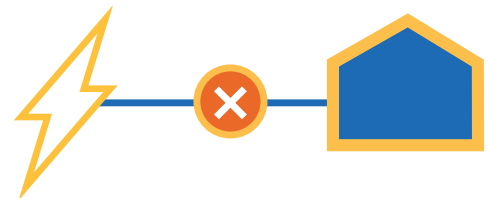
Calls That Appear To Be From Your Utility

Your caller ID may even display "Nashville Electric Service."



Power Disconnection

You may receive threats to turn off power to your home or business within an hour. Some scammers have even gone door-to-door to threaten disconnection.



What to do if you suspect a scammer.

Hang up. Call us at the phone number on your bill: 615-736-6900. DO NOT pay over the phone if immediate payment is demanded to avoid a disconnection.



For more tips, visit [nespower.com](https://www.nespower.com) and click on Stop Scammers.