

## HOW TO PAY AT NES KIOSKS

# NES user-friendly kiosks making it easier to pay your bill

- Pay your bill with cash, card or e-check at one of our 24x7 self-service kiosks located outside the NES main office and Enbright Credit Union branch locations: 2340 Jackson Downs Blvd. in Donelson, 270 Indian Lake Blvd. in Hendersonville or inside our customer lobby during business hours.
- Follow the user-friendly prompts on the monitor to pay your bill at your convenience.
- Be aware that the service provider charges a \$2.25 convenience fee for e-check and card payments.
- Keep in mind that any payments made after 5 p.m. will post the following business day.



## Making it easier to pay your bill.



### Online

Register for NES E-bill to pay online using your bank account. Or, make a one-time payment by e-check, card, PayPal, Venmo or ApplePay. \*



### Phone

Use a credit/debit card or e-check to pay your bill by phone. \*



### Self-Service Kiosk

Make a payment with cash, card or e-check at one of our new self-service kiosks! Outside our business office 24/7 or inside the customer lobby during normal business hours. \*



### In Your Neighborhood

Authorized Payment Agents like Walmart and Kroger are approved by NES to accept payments. *The service provider charges a convenience fee of \$1.50 - 2.50.*



### Mail

Send the payment stub at the bottom of your bill, along with a check or money order to P.O. Box 305099, Nashville, TN 37230-5099.



### In Person

Pay your bill by cash, check or money order with a teller in the NES Customer Lobby on weekdays 8 a.m. - 6 p.m. You can also pay inside Enbright Credit Union or via its drive-thru on weekdays 7:30 a.m. - 4:30 p.m. with modified hours on Wednesdays 8:00 a.m. - 4:30 p.m. \*\* *(Donelson and Hermitage locations only).*

For more information, see a service advisor, call (615) 736-6900, or visit [NESpower.com](http://NESpower.com)

\*The service provider charges a convenience fee of \$2.25 for e-check, payment network transfers and card payments. \*\*Please note credit/debit cards are not accepted.

For Customer Relations policies, rules and regulations, and a breakdown of fees and charges, please visit [nespower.com](http://nespower.com) and click on "Policies" at the bottom of the page or visit our office.



[nespower.com](http://nespower.com)

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# NESconnect

A Quarterly Newsletter from  
Nashville Electric Service



# NES' Online Bill Analyzer Provides Answers

If you have 10 minutes and can answer a few questions about your home, our free **PowerWise Bill Analyzer** can:

Provide a comprehensive energy usage report for your home

Give you personalized recommendations to save energy

Show you how much money you can save!

To use this free tool, visit **NESPower.com**, open the menu at the top right and click on **Analyze My Bill**.



## Soak Up Some Summer Savings

Simple home hacks can help you stay cool—and on budget—all season long. Try a few of these energy-efficient tips to see savings on your next bill.

### Weatherproof for the Win

Properly insulate walls, weatherstrip doors and windows, and caulk cracks to help prevent cool air from leaking out and hot air from seeping in.

### Make Saving a Breeze

Run a ceiling or box fan to remain comfortable while raising your thermostat up to four degrees. Be sure to turn them off when you leave the room.

### Say Goodbye to Stale Air

If things are getting too stuffy, switch on your bathroom fan for an effective way to suck heat and humidity out of your home.

### Do Laundry for Less

About 90% of the energy used to wash a load goes toward heating the water, so consider going cold. Then, save even more by hanging washed clothes outside to air dry.

### Give Your A/C a Break

Set your thermostat between 76° and 78° when you are home. Each degree you lower the temperature increases your energy usage 6-8%.

### Swap Your Air Filter

Cleaning or replacing your HVAC filter regularly can lower your A/C's energy usage by up to 15%. It's one of the most effective things you can do to ensure your system runs efficiently.

### Keep the Curtains Shut

Close the blinds on the southern- and western-facing sides of your home to block out the sun's rays and unwanted heat.

### Get Grilling

Using the oven and plug-in kitchen appliances generates extra heat inside your home. Unplug any items you aren't using and opt for more outside barbeques instead.