

Winter weather can be harsh on some trees. Here are tips to protect them:

- Plant the right tree in the right place and avoid power lines. Select native species that thrive in our plant hardiness zone.
- Adequate soil moisture leading into winter is critical for tree survival. If fall / early winter rainfall is sparse, provide water until the ground freezes.
- Insulate roots from temperature extremes with a 3-to-4-inch layer of mulch around the roots but away from the trunk to prevent rodent damage. Learn more about proper mulching at https://TreesAreGood.org.
- For young trees, apply a protective barrier to the lower 24 inches of young trees to deter wildlife.
- Young or newly planted thin-barked tress such as maples, beeches, and fruit trees can be susceptible to sunscald in winter, causing cracks in the bark and killing conductive tissue. Apply a trunk wrap to protect them until cold weather has subsided.

Call the VM Hotline for tree planting guidance near power lines at **615-695-7400**.





## Making it easier to pay your bill.



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pay your bill by phone. \*

Register for NES E-bill to pay online using your bank account. Or, make a one-time payment by e-check, card, PayPal or Venmo. \*

Use a credit/debit card or electronic check to

Pay at a Self-Service Kiosk

during normal business hours. \*

Make a payment with cash, card or e-check at

one of our new self-service kiosks! Outside our

business office 24/7 or inside the customer lobby







### Pay in Your Neighborhood

Authorized Payment Agents like Walmart and Kroger are approved by NES to accept payments. 'The service provider charges a convenience fee of \$150-200. Payments made before 9 p.m. CST will post the next business day.

### Pay by Mail



Send the payment stub at the bottom of your bill, along with a check or money order to P.O. Box 30599, Nashville, TN 37230-5099.

### Pay in Person



Pay your bill by cash, check or money order with a teller in the NES Customer Lobby, Monday through Friday, 8 a.m. to 6 p.m. You can also pay your NES bill in person inside or via the drive-thru at Enbright Credit Union. \*\*

(Donelson and Hermitage locations only).

### For more information, see a service advisor, call (615) 736-6900, or visit NESpower.com

\*The service provider charges a convenience fee of \$2.25 for e-check or card payments. Payments made after 5 p.m. CST will post the next business day. \*\*Please note: credit/debit cards are not accepted.

### January 2023 Winter Weather Tips





### Know the Truth. Follow the Tips.

Here are some more helpful tips to conserve power and control your bills.



### The Garage Door

During the colder months, don't forget to keep the garage door closed as much as possible. This will help buffer any colder outdoor air from trickling into your home.



### **Reverse Your Ceiling Fans**

Instead of turning up your heat, ensure ceiling fans are turning clockwise to push warm air down.

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Windows & Doors

Stop throwing money out the window! Seal leaks to prevent drafts. Easy DIY projects like caulking windows and weatherstripping doors will prevent heat from escaping or cold from entering your home — lowering your heating bills.



### Exhaust Fans

Exhaust fans in your kitchen and bathroom pull out the hot air that rises to the ceiling. In the winter, try to use exhaust fans sparingly so they aren't pulling extra heat out of your home.



### **Adjust Your Temp**

A programmable thermostat can make it easy to keep your house at the recommended temp of 68°. Your heating costs account for about 50% of your total bill.

### Treat Your Fireplace Like A Window

Keep the fireplace damper closed unless a fire is burning. Keeping the damper open is like keeping an open window – it allows warm air to go up the chimney.

### **Replace Your Filters**

Changing your filters regularly will increase the efficiency and life of your furnace while helping to clean up your energy bills.



### Let The Sunshine In

Take advantage of the sun's natural warmth by opening shades and curtains on the south side of your house. Just remember to close them at night to prevent heat loss.



### Keep Your Older Hot Water Tank Toasty

If you have an older tank, especially if it's located in an unheated area, wrapping it with an insulation blanket is a cheap and easy way to reduce water heating costs.

### Save A Bundle By Bundling Up

With warmer clothing, you won't need to crank up the heat. Bundle up with a cozy sweater, some warm socks, or a fuzzy throw blanket.

