

SPRING STORM SAFETY



Turn off appliances and electronics to protect them against power surges.

Keep your refrigerator and freezer closed to preserve food as long as possible. Food in the fridge will be safe if power is out less than four hours. A full freezer will hold food safely for 48 hours.

Never cook indoors with charcoal.

Use flashlights instead of candles to avoid fire hazards.

Stay away from downed or sagging power lines. Call 911 to report hazardous conditions.

In case of extended outages, plan safe accommodations for your family in advance.

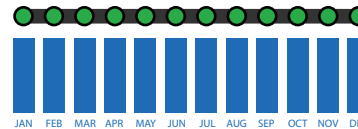
April Account Updates

New and improved Budget Billing

Avoid unexpected settlements with user- and wallet-friendly fixed monthly payments.*



*Calculated by customer's average energy usage from the previous year



More flexible account management

Conveniently stop, start and transfer your service online rather than calling or visiting the NES Customer Lobby.



Quicker service restoration

Disconnected account? Restore service after payment without delays thanks to our new real-time payment posting system.

Learn more about these updates
coming April 1 on nespower.com

April 2025

NESconnect

A Quarterly Newsletter from
Nashville Electric Service





Tennessee 811

Always call 811 before you dig!
It's free, easy, and it's the law.

Ready for spring home and landscape improvements? If you're planning to build a fence or deck, or planting shrubs or a tree this spring, WAIT! Start your job with a call to Tennessee 811. Digging without knowing the location of underground utility lines puts your safety at risk and could disrupt service to your entire neighborhood. One easy phone call to 811 gets your underground utility lines marked for free and protects your property and family.

Earth Day

Earth Day is celebrated on April 22 each year as a day of taking action to protect our environment. You can get involved with a few simple clicks or a phone call.



Music City Solar

With Music City Solar, you can enjoy the benefits of clean energy even if you don't own your home or if your rooftop is shaded. When you subscribe to one (or more) solar panels, you receive credit for the power generated by the panels on your electric bill each month. Log into your account and click on Subscribe under Music City Solar. Visit gosolarmusiccity.com to learn more.

NESolar Savings

Interested in using your home's solar panels to earn credits on your NES bill? How about getting paid for the excess energy your panels generate? NESolar Savings is one of our newest clean energy programs that allow NES customers to partner with their local electric utility to earn credits towards their monthly bill and get paid for excess solar energy their solar panels generate. Sign up online at NEScleanenergy.com



Lineman Appreciation Day

April 18 is National Lineman Appreciation Day, a time to express our gratitude to the great men and women who work so hard for us every day. It is our honor to celebrate the hard work and dedication of our Electrical Lineworkers. #thankalineman

NESolar Connect

Put your solar panels to work! Your solar panels could be giving your business extra income! NES Connect is one of our newest clean energy programs that allow NES customers to partner with their local electric utility to earn credits towards their monthly bill and get paid for excess solar energy their solar panels. Sign up online at NEScleanenergy.com

