



## Green Spaces

Trees and power lines  
do not go together!

When tree limbs grow near overhead electrical wires, they can contact the wires and become energized. A live tree conducts electricity because of its sap and water content. Water is an excellent conductor of electricity. That electrical power is strong enough to injure or kill humans.

1. Look for power lines before pruning trees and large shrubs. If lines are near, do not attempt any tree work.
2. Never climb a tree where limbs can come into contact with overhead electrical wires.
3. Never extend long-handled saws or pruners into a tree without checking for power lines.
4. Do not move ladders or long-handled pruning tools around the yard without first looking up.

NES prunes trees that could interfere with power lines or equipment. Our trimmers have the necessary training, qualifications and equipment to work near the lines. Pruning trees maintains clear access to our electrical equipment and wires, and this clearance helps to keep our workers and the public safe.

Call the NES Tree Trimming Hotline at **615-695-7400** for information or assistance.



## With NES Text, Outage Reporting is Simple

NES Text allows you to quickly report power outages via text from your mobile device.

It's a faster, more convenient way to get the lights back on.

### How do I sign up?

Log into My Account at [nespower.com](https://nespower.com) or text "**REG**" to **637797** (NESPWR).



### What if the power goes out?

Text "**OUT**" to **637797** (NESPWR) from your mobile device. NES will send you a text when power is restored.

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For Customer Relations policies, rules and regulations, and a breakdown of fees and charges, please visit [nespower.com](https://nespower.com) and click on Policies at the bottom of the page, or visit our office.

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[nespower.com](https://nespower.com)

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# NESconnect

A Quarterly Newsletter from  
Nashville Electric Service



## Separating Fact & Fiction

# Energy Myth Busters

**✗ Myth** Closing air vents in the rooms you don't use saves energy.

**✓ Fact** Shutting a vent merely keeps air from entering the room. It can also make your unit run harder in order to maintain the temperature.

**✗ Myth** Cranking up the thermostat will warm your home quicker.

**✓ Fact** The thermostat directs your heating unit to run until a specific temperature is reached. If the thermostat is set higher than desired, it will heat up to that temperature and use more energy than you need.

**✗ Myth** Fireplaces are a good alternative heat source.

**✓ Fact** Fireplaces produce heat, but most of that heat is pulled out of the house and up the chimney.

**✗ Myth** When my appliance is turned off, it's not using energy.

**✓ Fact** Many devices use power even when they are turned off. Unplug appliances and electronics, or use a power strip and switch it off when not in use.



## Know the Truth. Follow the Tips.

Now that we've separated energy-saving fact from fiction, here are some more helpful tips to conserve power and control your bills.



### The Garage Door

During the colder months, don't forget to keep the garage door closed as much as possible. This will help buffer any colder outdoor air from trickling into the home.



### Warm Clothing

Instead of turning up your heat, bundle up with warm accessories. A cozy sweater and some warm socks are the easiest ways to save on your heating bill. This is also a great time to keep throw blankets on your couch.



### Windows & Doors

Stop throwing money out the window by sealing up any leaks and preventing drafts. Easy DIY projects like caulking windows and weather-stripping doors will prevent heat from escaping or cold from entering your home—lowering your heating bills.



### Exhaust Fans

Exhaust fans in your kitchen and bathroom pull out the hot air that rises to the ceiling. In the winter, try to use exhaust fans sparingly so they aren't pulling extra heat out of your home.