



# Green Spaces

Fall is the Ideal Tree Planting Season

Consider planting a Native tree. Native trees occur naturally in the region where they evolved over thousands of years with native wildlife. Most landscaping trees are alien species from other countries. These non-native plants not only disrupt the food web, but many have become invasive pests, outcompeting native species and degrading habitat in remaining natural areas. Native trees are adapted to the local climate and soil conditions where they naturally occur. These important tree species are low maintenance and provide nectar, pollen, and seeds for native butterflies, insects, birds and other animals.

### Benefits of native plants:

- Offer beautiful flowers, colorful fruits and seeds, and seasonal color changes
- Provide shelter and food for native wildlife
- Help the climate, conserve water and promote healthy living
- Do not require fertilizers and require fewer or no pesticides



## With NES Text, Outage Reporting is Simple

NES Text allows you to quickly report power outages via text from your mobile device. It's a faster, more convenient way to get the lights back on.

### How do I sign up?

Log into My Account at [nespower.com](http://nespower.com) or text "REG" to **637797** (NESPWR).

### What if the power goes out?

Text "OUT" to **637797** (NESPWR) from your mobile device. NES will send you a text when power is restored.



For Customer Relations policies, rules and regulations, and a breakdown of fees and charges, please visit [nespower.com](http://nespower.com) and click on "Policies" under Our Company at the bottom of the page or visit our office.



[nespower.com](http://nespower.com)

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# NESconnect

A Quarterly Newsletter from  
Nashville Electric Service



# Ward Off Vampire Power

There's no place like home when it comes to spending extra time. But this increased time at home can lead to extra energy use — and higher energy bills. Help control your usage by unplugging energy vampires when not in use.

Energy vampires are appliances and electronics that continue to draw power, even when they're turned off. Also called phantom loads, these devices are always lurking, draining your energy budget even in the dead of night. It all sounds pretty spooky, but there are steps you can take to put your energy vampires to rest.



Unplug charging devices when they're not charging anything.



Plug groups of devices, such as entertainment centers, into a single power strip for easy power shutoff.



Use advanced or "smart" power strips that sense when a device is turned off or not being used and automatically shuts off power.



Pull the plug on devices that are rarely used, such as the TV and DVD player in the guest room.

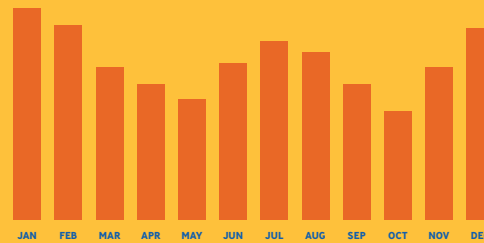


Purchase ENERGY STAR® certified appliances and electronics. ENERGY STAR products use less energy and typically draw less standby power.

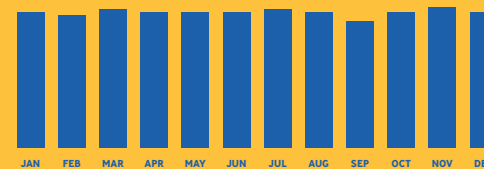
# Simplify Bill Costs to Avoid Surprises

Balanced Billing averages your energy use to provide predictable bills, month after month. No more guessing about your budget each month.

## Without Balanced Billing



## With Balanced Billing



## Have you been a residential customer for more than 12 months?

Consider Balanced Billing and take the surprise out of bills. Sign up today. Visit [nespower.com](http://nespower.com) for more information.

## Time for Yard Work?

# Before You Dig, Call 811



Planning a home improvement job? Planting a tree? Installing a fence or deck? Wait! Here's what you need to know first.

Whether you are planning to do it yourself or hire a professional, smart digging means calling 811 before each job. When you call 811, operators will ask for the location of your digging job and notify the appropriate utilities. Each utility will send a professional locator to mark your lines for free.

It's important to call 811 before every digging job, even small projects like planting trees and shrubs. You'll prevent possible injury, damage to your property, utility outages and potential fines and repairs.

To learn more, visit [www.call811.com](http://www.call811.com).