

Understanding Your NES Bill



Every dollar counts. That is why we want to make your NES bill easy to understand, so you can see exactly what you are paying for. Your bill includes a section titled “Your statement details” that lists the charges that make up your total. Here’s a simple breakdown of what each one means.

Service Charge: A basic monthly fee that covers the cost of providing service, such as upgrades to meet customer growth and tree trimming.

TVA Grid Access Charge: A fee implemented by the Tennessee Valley Authority (TVA) to help cover the fixed costs of maintaining the electric grid – poles, transformers, substations, and other equipment that keep electricity flowing reliably.

Your statement details

Type of charge	Calculation	Amount
Service Charge		\$16.96
TVA Grid Access Charge		\$7.33
Energy Charge		\$80.69
TVA Fuel Cost Adjustment		\$23.79
Power of Change Amount		\$0.23
2025 Power of Change Contributions \$2.06		
Total amount due		\$129.00

Energy Charge: This is the basic cost of the electricity you use each month. It’s based on the number of kilowatt-hours (kWh) you consume—so the less energy you use, the lower this charge will be.

TVA Fuel Cost Adjustment: This charge covers the changing cost of fuel TVA uses to generate electricity. The amount can go up or down each month and is based on your energy usage. NES does not add to or control this amount – it’s set entirely by TVA.

2026 Power of Change Contributions:
The total amount you’ve donated so far this year.

Power of Change Amount: Your monthly donation that rounds your bill up to the next dollar amount. It provides weatherization and energy efficiency upgrades to homeowners who need it most through Home Uplift.