

## Summary Billing - Another Way to Pay Your NES Bills

Many of our residential and commercial customers have multiple accounts and would prefer making just one payment. The NES Summary Billing program allows them to do that.

NES will continue to read the meter for each of the accounts on the normal meter reading date, but instead of sending a bill when the meter is read, the bill is held and sent along with all the other bills on a master summary invoice after all the meters have been read on a set date.

### **To enjoy the benefits of Summary Billing:**

- Customers must be enrolled in the Nashville Electric Automatic Transfer (N.E.A.T.) program. All the payments for summary bills will be drafted from the customer's bank account.
- Only accounts with satisfactory credit will be eligible.
- The summary billing date will be chosen by NES as it must be at least five (5) days before or after the regularly scheduled meter reading date of all accounts on the summary bill. If all the accounts cannot be placed on a summary bill under this guideline, then a second (and possibly a third) summary bill will be established to provide separation between the meter reading date and billing date.
- Residential apartment accounts can be included when payment is made by a management company and/or the responsible party on the account does not change when occupants change. Otherwise, residential apartments are excluded from summary billing. The commercial accounts for apartment offices, signage, club houses, etc. are eligible for summary billing.
- Accounts on interruptible rates or large commercial customers on time of use rates (IP5/IP30, TDGSA, TDMSA, BCD) are not eligible.
- If a summary billing customer does not pay the accounts based on the summary billing invoice, the customer will be subject to removal from the summary billing program.

For more information about Summary Billing, please contact Customer Relations at 615-736-6900 or [custserv@nespower.com](mailto:custserv@nespower.com). Our service advisors are available Monday-Friday 6 a.m. to midnight and Saturday 7 a.m. to 5 p.m.

**NES SUMMARY BILLING ENROLLMENT FORM**

(Please type or print)

Customer's Name {as shown on bank records}: \_\_\_\_\_

Customer's Name {as shown on NES records}: \_\_\_\_\_

Mailing Address {for summary bill}: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code \_\_\_\_\_

Bank Account Number: \_\_\_\_\_ Checking: \_\_\_\_\_ Savings: \_\_\_\_\_

Contact Name: \_\_\_\_\_ Phone: \_\_\_\_\_

E-mail address: \_\_\_\_\_ Fax Number: \_\_\_\_\_

**NES Account Numbers**

**NES Account Numbers**

- |           |           |
|-----------|-----------|
| 1. _____  | 14. _____ |
| 2. _____  | 15. _____ |
| 3. _____  | 16. _____ |
| 4. _____  | 17. _____ |
| 5. _____  | 18. _____ |
| 6. _____  | 19. _____ |
| 7. _____  | 20. _____ |
| 8. _____  | 21. _____ |
| 9. _____  | 22. _____ |
| 10. _____ | 23. _____ |
| 11. _____ | 24. _____ |
| 12. _____ | 25. _____ |
| 13. _____ | 26. _____ |

I hereby authorize payment of my bills by Nashville Electric Automatic Transfer (NEAT) until further notice.

Please attach a personalized voided check or deposit slip to this form

Customer's Signature: \_\_\_\_\_ Date Signed: \_\_\_\_\_

**Return to: Nashville Electric Service  
Rates Billing and Collections  
1214 Church Street Room 422  
Nashville, TN 37246**

**Or email: [custserv@nespower.com](mailto:custserv@nespower.com)**

<b>FOR NES USE ONLY</b>	
Desired Activation Date _____	Billing Date _____
Sorting Order: _____	Acct Nbr _____ Address _____ Amt Due _____
Processed by: _____	ID: _____