How NES Revenue Was Allocated	Liabilities & Net Assets	Peak Demand & Consumption	
(\$000 omitted)  Power Purchased From TVA \$ 927,065 79.3% Operations & Maintenance \$ 142,189 12.2% Depreciation & Taxes \$ 75,115 6.4% Interest on Debt \$ 24,451 2.1%	(\$000 omitted)  Net Assets \$530,696  Long-term Debt 467,103  Current Liabilities 198,213  Current Liabilities From Restricted Assets . 22,113  Other Non-current Liabilities 12,711	Winter           Peak High for Fiscal Year 2011         2,363,848 KW           December 4, 2010           All-time High         2,447,246 KW           January 16, 2009	
Assets June 30, 2011 (\$000 omitted)	Revenues, Expenses and Changes in Net Assets for Fiscal Year End	24-hour Period for Fiscal Year 2011 49,846,798 kWh December 13, 2010  All-time High Month	
Net Plant Value.       \$842,384         Bond Fund.       55,261         Cash & Short-term Investments       159,380	June 30, 2011 and 2010 (\$000 omitted)  2011 2010 Operating Revenue \$1,199,609 \$1,063,155 Purchased Power 927,065 816,152	All-time High 24-hour Period	
Receivables       148,276         Materials & Supplies       19,884         Accrued Interest       11         Other Current Assets       2,190	Purchased Power 927,065 816,152  Margin \$ 272,544 \$ 247,003  Operations & Maintenance Expense 142,189 133,314  Depreciation & Taxes 75,115 72,840	August 4, 2010  All-time High	
Notes Receivable	Gross Operating Income 55,240 40,849 Interest Income 513 1,328 Interest Expense (24,451) (26,362) Extraordinary Loss – Flood (2,415) (2,110)	August 4, 2010  All-time High Month kWh 1,499,527,106 kWh August 2007  All-time High 24-hour kWh	
TOTAL ASSETS \$1,230,836	NET INCREASE IN NET ASSETS \$ 28,887 \$ 13,705	August 9, 2007	

## **NES Statistics & Customer Data**

	Number of Customers	360,081
	Large Commercial	6,390
	Residential	let
	Small Commercial	781
	Public Street & Highway Lighting	128
1	Number of Employees	966
	Customers on N.E.A.T.	28,100
	Balanced Billing Customers	9,433
9	Customers Paying Through NES E-bill	62,284
	Project Help Donations	\$159,864

## The NES System

# Customer Service & Energy Management Programs

### Who We Are

# Fiscal Facts

Square Miles of Service (approximate)	700
Distribution Transformers	90,995
Distribution Substations	233
Distribution Pole Line Miles	5,721
Poles	200,678
Street Lights in Service	66,609
Private Security Lights	41,195
Number of 161,000-volt Feed Points From TVA	23

#### **NES' Residential Rate\***

The Tennessee Valley Authority (TVA) made changes to its rate structure on April I, 2011. NES chose TVA's time-of-use seasonal rate option because it has the least impact on our customers.

#### **Energy Charge:**

Summer Period	9.6 ¢ per kWh per mont
Winter Period	9.3 ¢ per kWh per mont
Transition Period	9.1 ¢ per kWh per mont
NES Customer Charge	\$11.83 per mont

## How NES Revenue Was Earned

(\$000 Officted)				
Commercial & Industrial Sales	\$656,448	54.6%		
Residential Sales	\$507,787	42.3%		
Street & Highway Lighting	\$ 16,066	1.3%		
Other Revenue	\$ 19,308	1.6%		
Interest Income	\$ 513	0.4%		
* As of 11-1-11				

### Phone Numbers

Emergency or Power	Failure	234-00
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**Balanced Billing** 

N.E.A.T.

Project Help

Third-party Notification

Critical Referral

Security Lighting

**Energy Gift Certificates** 

NES E-bill

**Green Power Switch** 

Commercial & Industrial Accounts —

Hearing Impaired Telephone Line 747-3941

736-6900

Tree Trimming Hotline 695-7400

Nashville Electric Service (NES) is the operating name of the Electric Power Board of the Metropolitan Government of Nashville and Davidson County. We are one of the 12 largest public utilities in the U.S. serving more than 360,000 customers with annual revenues of over \$1.1 billion per year.

NES is overseen by a five-member board, appointed by the mayor and confirmed by the Council. Board members serve five-year staggered terms without pay, set all policies and have full responsibility for the operation of NES.

NES does not generate power. All electrical energy distributed to customers is purchased from the Tennessee Valley Authority, the nation's largest generator of electricity.

Although a nonprofit business, NES contributes to the economic health of local governments. NES makes the largest tax equivalency payment to Metro Government, and also make payments in lieu of taxes to to all other city and county governments within its service area.

#### Nashville Electric Service



1214 Church Street, Nashville, TN 37246 (615) 736-6900 • www.nespower.com www.twitter.com/nespower www.facebook.com/nespower

