How NES Revenue Was Allocated	Liabilities & Net Assets	Peak Demand & Consumption
(\$000 omitted)  Power Purchased From TVA \$868,453 79.8% Operations & Maintenance \$141,289 13.0% Depreciation & Taxes \$77,904 7.2% Interest on Debt \$100 0.8%	(\$000 omitted)  Net Assets	Winter  Peak High for Fiscal Year 2012 2,011,572 KW January 12, 2012  All-time High
Assets June 30, 2012 (\$000 omitted)	TOTAL LIABILITIES & NET ASSETS \$1,365,072	24-hour Period for Fiscal Year 2012 41,135,170 kWh January 13, 2012
Net Plant Value. \$865,013 Bond Fund. 128,354	Revenues, Expenses and Changes in Net Assets for Fiscal Year End June 30, 2012 and 2011 (\$000 omitted)	All-time High Month
Cash & Short-term Investments       198,756         Receivables       144,702         Materials & Supplies       21,041	<b>2012 2011</b> Operating Revenue\$1,154,512 \$1,199,609  Purchased Power868,453 927,065	Summer  Peak High for Fiscal Year 2012 2,485,615 KW August 3, 2011
Accrued Interest	Margin \$\frac{286,059}{286,059} \\$\frac{272,544}{272,544}	All-time High
Notes Receivable	Expense	24-hour Period for Fiscal Year 201147,984,548 kWh August 3, 2011
Other Noncurrent Assets	Gross Operating Income       66,866       55,240         Interest Income       399       513         Interest Expense       24,100       24,451         Extraordinary Loss – Flood       2,010       2,415         NET INCREASE IN NET ASSETS       45,175       \$ 28,887	All-time High Month kWh 1,499,527,106 kWh August 2007  All-time High 24-hour kWh53,116,422 kWh August 9, 2007

## NES Statistics & Customer Data

Number of Customers
Millions of kWh Sold:
Large Commercial
Residential 4,528
Small Commercial
Public Street & Highway Lighting
Number of Employees
Customers on N.E.A.T
Balanced Billing Customers 9,163
Customers Paying Through NES E-bill 72,844
Project Help Donations\$152,000

### The NES System

# Customer Service & Energy Management Programs

#### Who We Are

## **Fiscal Facts**

# Square Miles of Service (approximate)700Distribution Transformers92,767Distribution Substations233Distribution Pole Line Miles5,722Poles201,115Street Lights in Service70,577Private Security Lights40,956Number of 161,000-volt Feed Points From TVA23

#### **NES' Residential Rate:**

The Tennessee Valley Authority (TVA) made changes to its rate structure on April 1, 2011. NES chose TVA's time-of-use seasonal rate option because it has the least impact on our customers.

#### Energy Charge as of November 2012: Summer Period 9.926¢ per kWh per Month

Winter Period 9.643¢ per kWh per Month Transition Period 9.467¢ per kWh per Month NES Customer Charge \$11.83 per Month

## How NES Revenue Was Earned

(\$000 om	ittea)	
Commercial & Industrial Sales	\$648,961	56.2%
Residential Sales	\$470,306	40.7%
Street & Highway Lighting	\$ 16,165	1.3%
Other Revenue	\$ 19,080	1.6%
Interest Income	\$ 399	0.2%

#### **Phone Numbers**

Emergency or Power Failure 234-0000

736-6900

**Balanced Billing** 

N.E.A.T.

**Project Help** 

Third-party Notification

Critical Referral
Security Lighting

**Energy Gift Certificates** 

**NES E-bill** 

**Green Power Switch** 

Commercial & Industrial Accounts

Hearing-impaired Telephone Line 747-3941

Tree Trimming Hotline 695-7400

Nashville Electric Service (NES) is the operating name of the Electric Power Board of the Metropolitan Government of Nashville and Davidson County. We are one of the 12 largest public utilities in the U.S., serving more than 361,000 customers with annual revenues of more than \$1.2 billion per year.

NES is overseen by a five-member board, appointed by the mayor and confirmed by the Council. Board members serve five-year staggered terms without pay, set all policies and have full responsibility for the operation of NES.

NES does not generate power. All electrical energy distributed to customers is purchased from the Tennessee Valley Authority, the nation's largest generator of electricity.

Although a nonprofit business, NES contributes to the economic health of local governments. NES makes the largest tax equivalency payment to Metro Government, and also makes payments in lieu of taxes to all other city and county governments within its service area.

#### Nashville Electric Service

1214 Church Street, Nashville, TN 37246 (615) 736-6900 nespower.com





